



MLSC

[www.micronesianlegal.org](http://www.micronesianlegal.org)

## COMPLAINTS AND COMPLIMENTS

*At MLSC, we believe that our clients deserve to be treated with respect, and to receive competent and professional legal assistance.*

Please complete a Client Satisfaction Survey form, and tell us how we are doing.

If you have a complaint concerning Micronesia Legal Services Corporation, please let us know. If you believe MLSC unfairly declined to provide assistance to you, or if you are not satisfied with the manner or quality of legal assistance we provided, please tell us.

You can make a complaint by:

- Speaking with any of the staff in any MLSC office; or
- Calling MLSC's Executive Director, in Saipan, at 670-322-6472, or e-mailing at [lee@mlscnet.org](mailto:lee@mlscnet.org)
- Submitting your complaint in writing (you can use the Client Satisfaction Survey form) to any staff at any MLSC office.
- Online at [https://micronesianlegal.org/?page\\_id=1019](https://micronesianlegal.org/?page_id=1019)

If you file a complaint, it will be investigated by MLSC's Executive Director or someone appointed by the Executive Director to investigate your complaint.

